When a patient arrives concerned about a multitude of pathologies, our verbiage should be something like this:

*Today we need to focus on ________________ as this is the most pressing issue. As the other issues are important as well, (this important statement validates the patient's concerns) I am going to establish a Care Plan or step-wise approach to the other issues. By doing this, we can provide the best treatment for you (this statement establishes the patient's interest-based approach and not your interest).*

Then you can outline the plan for the patient (the first visit, second visit, etc)

*This is always flexible if patient is driving from long distances, but provider with use their best judgment on these items*